

SAN BERNARDINO COMMUNITY COLLEGE DISTRICT

TO: Board of Trustees  
FROM: Bruce Baron, Chancellor  
REVIEWED BY: Bruce Baron, Chancellor  
PREPARED BY: Stacey Nikac, Executive Assistant  
DATE: February 19, 2015  
SUBJECT: Applause Cards

RECOMMENDATION

This item is for information only. No action is required.

OVERVIEW

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

ANALYSIS

The *Caring Hands* Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

BOARD IMPERATIVE

I. Institutional Effectiveness

FINANCIAL IMPLICATIONS

None.

## Caring Hands Applause Cards – February 2015

The *Caring Hands* Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

### DISTRICT

<b>Aguirre, Margarita Accounts Payable</b>	<i>"I can't thank you enough for all the help you haven given me over the years. No matter what the situation, you are always ready to jump in and resolve it. A million thanks!!"</i>	Ruby Zuniga
<b>Brady, Jason Web Services</b>	<i>"Your accessabilty and quality support to the Office of Instructinat at SBVC is greatly appreciated. Thank you."</i>	Dr. Haragewen Kinde
<b>Delacruz, Nikole Police Department</b>	<i>"Thank you for helping set up for the Management In-Service Meeting."</i>	Stacey Nikac
<b>Diggle, Virginia Business Services</b>	<i>"Thank you for your collaboration and dedication."</i>	Shalita Tillman
<b>Gamboa, Colleen Payroll</b>	<i>"The help that Colleen provides is awesome. She works extremely hard to help my division with payroll related questions and has been priceless in her ability to provide expertise and answer questions. She is a valuable asset."</i>	Henry Hua
<b>Houlihan, Sean KVCR</b>	<i>"For taking time out of a very busy schedule to assist with the creation and onboarding of the KVCR-FM website. Your hard work is greatly appreciated!"</i>	Richard Dulock
<b>Lares, Rhiannon Technology &amp; Educational Support Services</b>	<i>"Rhiannon has been ever-presently available for questions and issues regarding Turn It In, a new system we began using in the Fall of 2014."</i>	Gwendolyn Diponio
<b>Mendigorin, Jonathan Police Department</b>	<i>"Jon is an conscientious security officer who has followed up on numerous library staff concerns."</i>	Dawn Donaldson and Karol McCool
<b>Oberhelman, Jason Purchasing</b>	<i>"Jason goes out of his way to help you and never leaves you hanging."</i>	Rick Hrdlicka
<b>Prater, Rhonda Accounts Payable</b>	<i>"What can I say about Rhonda, since the my beginning, she has always been extremely helpful, goes out of her way to find a solution but most importantly, she has a great and positive attitude, thanks for everything!!"</i>	Ruby Zuniga
<b>Ryckevic, Susann Business &amp; Fiscal Services</b>	<i>"Thank you for your collaboration and dedication."</i>	Shalita Tillman

**Vincent, Kenneth  
KVCR**

*"For taking time out of a very busy schedule to assist with the creation and onboarding of the KVCR-FM website. Your hard work is greatly appreciated!"*

Richard Dulock

---

**CHC**

---

**Aycock, Larry  
Admissions and Records**

*"For your enthusiasm to help me with Microsoft Project Manager."*

Mariana Moreno

---

**Bahner, Daniel  
Title V**

*"For your wisdom, constructive feedback, contributions to my efforts and growth as a faculty member."*

Mariana Moreno

---

**Bender, Mary  
Instruction Office**

*"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"*

Nicole Williams

---

**Bidney, Cynthia  
Respiratory Care**

*"Thank you for making all the graduation recognition certificates and letters for the 2014 Respiratory Care Graduation ceremony. Your help in preparing for graduation is greatly appreciated!"*

Amber Contreras

---

**Bidney, Cynthia  
Respiratory Care**

*"Cynthia has excellent communication. Always very helpful. Notifies the students right away when an issue has to be taken care of. She always makes sure every student has all the information they need."*

Sandra Dominguez

---

**Bingham, Kelly  
Instruction Office**

*"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"*

Nicole Williams

---

**Bogh, Wayne  
Technology Services**

*"Wayne Bogh has gone above and beyond in assisting with the Tablet Initiative. He has provided educational support, wi-fi, and tablet assistance."*

Laura Oliver

---

**Bryant, Tom  
Theatre Arts**

*"Tom's work as Project Director for the CalHumanities Community Stories project "The Dream Act" resulted in a video featuring interviews with undocumented students and spurred compelling conversations after the video was shown."*

Karen Childers

---

**Childers, Karen  
Resource Development and  
Grants**

*"In appreciation for your grant writing on The Dream Act, making sure we met all the grant requirements, and assembling the reports to turn in to CalHumamities. Karen does a great job helping us make these projects come alive."*

Tom Bryant

---

**Childers, Karen  
Resource Development and  
Grants**

*"Over the past several years I have had to make many requests to Karen for data and she invariably responds quickly and courteously with accurate information."*

Alisa Sparkia Moore

---

<b>Chavira, Rejoice EOPS</b>	<i>"For your support, and caring for all students."</i>	Anonymous
<b>Figueroa, Nadia Transfer Center</b>	<i>"For going above and beyond your duties and for your enthusiasm in your daily work."</i>	Mariana Moreno
<b>Gamboa, Benjamin Institutional Effectiveness, Research and Planning</b>	<i>"I would like to thank Ben for his assistance in transitioning the Respiratory Care Evaluation forms into electronic format and for preparing all of the evaluation reports for the Clinical Instructors and Clinical Facilities."</i>	Amber Contreras
<b>Gist, John Counseling</b>	<i>"Excellent service to students."</i>	Anonymous
<b>Gundersen, Cyndi Instruction Office</b>	<i>"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"</i>	Nicole Williams
<b>Hallex, Alicia DSPS</b>	<i>"Thank you so much for putting together the Winter Wonderland Decorating Contest. It was amazing to see everyone participating and enjoy it."</i>	Michelle Tinoco
<b>Heilgeist, Kristina Instruction Office</b>	<i>"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"</i>	Nicole Williams
<b>Matula, William Theatre Arts</b>	<i>"William has been instrumental in "The Dream Act" project, preparing all materials for the final report and sending the video out to people in the community. Thank you for going the extra mile!"</i>	Karen Childers
<b>Moreno, Mariana Transfer Center</b>	<i>"Mariana provided great insight and guidance as the Humanities Advisor for the CalHummanities Community Story project "The Dream Act". Her caring approach with students and their families came through and added depth. Thank you!"</i>	Karen Childers
<b>Moreno, Mariana Admissions and Records</b>	<i>"For your proactive e-mail to AD-T students alerting them to apply for graduation."</i>	Mariana Moreno
<b>Oliver, Laura Instruction Office</b>	<i>"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"</i>	Nicole Williams
<b>Palkki, Kevin Theatre Arts</b>	<i>"I would like to recognize Kevin for setting up and overseeing the 2014 Respiratory Care Graduation Ceremony in the PAC. Thank you for all of your assistance with a successful graduation ceremony."</i>	Amber Contreras

<b>Palkki, Kevin Theatre Arts</b>	<i>"Kevin served as Technical Director of the video project "The Dream Act", taking care of lighting, sound, set, and equipment. As always, Kevin's work made the project run smoothly and accomplish the project goals. Thank you!"</i>	Karen Childers
<b>Rodriquez, Nicole Resource Development</b>	<i>"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"</i>	Nicole Williams
<b>Simpson, Floyd Admissions and Records</b>	<i>"Floyd has demonstrated a friendly and professional demeanor in assisting the Instruction Office whenever he is called upon. Thank you for supporting a healthy relationship between Student Services and Instruction."</i>	Bryan Reece
<b>Southerland, Frances Assessment</b>	<i>"For being patient, supportive, and helpful."</i>	Anonymous
<b>St. Jean, Cyndie President's Office</b>	<i>"Thank you for the extra assistance you provided so that I may become acclimated to CHC!"</i>	Nicole Williams
<b>Zaragoza, Wendy Library</b>	<i>"Wendy is simply awesome at customer service. Her pleasant and friendly demeanor makes her approachable, and her willingness to be both useful and helpful has made the difference for me on several occasions."</i>	Anonymous
<b><u>SBVC</u></b>		
<b>Arciero, Noel Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i>	Carmen Rodriguez
<b>Baber, Corrina Office of Instruction</b>	<i>"Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated."</i>	Dr. Haragewen Kinde
<b>Benjamin, Veada Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Berry, Patricia Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i>	Carmen Rodriguez

<b>Booker-Guantes, Andrea Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Candelaria, Bridget Office of Instruction</b>	<i>"Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated."</i>	Dr. Haragewen Kinde
<b>Carmell, Melissa Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Chavez, Rosemary EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i>	Carmen Rodriguez
<b>Chavez, Gloriann Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i>	Carmen Rodriguez
<b>Chavira, Sharen Applied Technology, Transportation, and Culinary Arts</b>	<i>"Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated."</i>	Dr. Haragewen Kinde
<b>Cisneros, Maribel EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i>	Carmen Rodriguez
<b>Clark, Tamala EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i>	Carmen Rodriguez
<b>Conley, Johnny First Year Experience</b>	<i>"Helping to register 32 students to attend the A2MEND conference."</i>	Dr. Ricky Shabazz
<b>Cross, Laura Social Sciences</b>	<i>"Laura has gone above and beyond to assist my division in the absence of our administrative secretary to ensure student and staff needs are met."</i>	Dr. Kay Weiss

<b>Dale Carter, April Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Davis, Theresa STEM</b>	<i>"Theresa makes sure her SI leaders are doing well. She teaches and guides us to become better. She's very supportive and caring. She also corrects us which helps us a lot to do better as SI Leaders. Thank you for all your guidance!"</i>	Laralynn Pantan, Student
<b>Delgado, Rocio Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i>	Carmen Rodriguez
<b>Diaz, Marvellee Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i>	Carmen Rodriguez
<b>Fajardo, Melissa Hausteen DSP&amp;S</b>	<i>"Team Player!! Last minute interpreting coverage is greatly appreciated!"</i>	Laurie Sullivan
<b>Galindo, Cecilia Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Gallagher, Debby Office of the President</b>	<i>"For helping with the registration and check for the MLK event."</i>	Dr. Ricky Shabazz
<b>Gallagher, Amber Financial Aid</b>	<i>"Amber continues to find ways to improve her office and service to students."</i>	Dr. Ricky Shabazz
<b>Gallagher, Amber Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i>	Carmen Rodriguez
<b>Garcia, Rose Science</b>	<i>"Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated."</i>	Dr. Haragewen Kinde
<b>Giles, Keenan EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i>	Carmen Rodriguez

<b>Gonzales, Margaret Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Gonzales, Amelia Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i>	Carmen Rodriguez
<b>Gutierrez, Albert Maintenance</b>	<i>"He helped KVCR to set up an event with a quick turnaround time. He is an essential asset to this team and we couldn't have done it without him! Thank you Albert!"</i>	Lindsey Wisegarver
<b>Hepburn-Stroud, Lisa Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i>	Carmen Rodriguez
<b>Heredia, Melissa Division of Mathematics, Business and Computer Technology</b>	<i>"Melissa has always been one to take on task and have done a phenomenal job on all work given to her. I appreciate her "let's do" attitude that is extremely helpful in a very busy division."</i>	Henry Hua
<b>Hernandez, Anita CalWORKS</b>	<i>"Thank you for your professionalism and dedication."</i>	Shalita Tillman
<b>Hollis, Patrice Financial Aid</b>	<i>"Assisted with taking on more fall files after she completed her files to complete the remaining students who needed to be processed."</i>	Dr. Ricky Shabazz
<b>Hollis, Patrice Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i>	Carmen Rodriguez
<b>Hunter, JoAlice EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i>	Carmen Rodriguez
<b>Im, Sophin Admissions &amp; Records</b>	<i>"Thank you for your patience as we continue to work through the new features of our requisites, and thank you for your hard work!"</i>	Corrina Baber
<b>Im, Sophin Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Kafela, Kathy Transfer/Career Center</b>	<i>"Helping with Tumaini and articulation. She is a great team player!"</i>	Dr. Ricky Shabazz

<b>Kracher, Gloria Custodial Services</b>	<i>"Thank you for consistently completing and submitting requests for maintenance work to be accomplished in your work areas. This is a proactive approach to maintaining our facilities and taking care of our customers."</i>	Scott Stark
<b>Lindsey, Carolyn FKCE</b>	<i>"Thank you for your collaboration."</i>	Shalita Tillman
<b>Lopez, Dolores Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i>	Carmen Rodriguez
<b>Luke, Dr. Craig Valley Bound</b>	<i>"Great Teacher and there when you need help with assignments."</i>	Leonor Santos, Student
<b>Luke, Dr. Craig Counseling</b>	<i>"Provided excellent Service. Above and beyond my expectations and as a result allowed me to explore many options I never knew I had."</i>	Maria Chavira, Student
<b>Marmolejo, Kathryn Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Marquez, Vivian Division of Mathematics, Business and Computer Technology</b>	<i>"Vivian is very resourceful with the tasks given to her. She takes to heart all tasks given to her and has been an asset to our Division. She has instrumental in helping the Division's hiring and new faculty members. Thank you."</i>	Henry Hua
<b>Martinez, Patricia Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i>	Carmen Rodriguez
<b>Moberly, Eric Counseling Department</b>	<i>"Eric is a great counselor. He is always willing to help and guide the students with what they need. He's very easy to talk to and a very student-centered counselor. Thank you, Eric! He should be a full-time counselor at SBVC!!"</i>	Laralynn Pantan, Student
<b>Molina, Linda Admissions &amp; Records</b>	<i>"Thank you for your patience as we continue to work through the new features of our requisites. What you do for our students is immeasurable and I appreciate your hard work!"</i>	Corrina Baber
<b>Molina, Linda Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez

<b>Moncada, Rosita EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i> Carmen Rodriguez
<b>Moore, Anita Counseling</b>	<i>"Helping to register the staff to attend the A2MEND conference."</i> Dr. Ricky Shabazz
<b>Oliver, Treesa EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i> Carmen Rodriguez
<b>Padilla, Gabriela CalWORKs</b>	<i>"Thank you for your professionalism and dedication."</i> Shalita Tillman
<b>Park, Professor Jason Math</b>	<i>"Mr. Park went the extra mile to teach us math showing up an hour early twice a week to give further explanation and teaching to those of us who needed extra help."</i> Aliene Ingram, Student
<b>Pasillas, Karol Administrative Services</b>	<i>"Karol goes above and beyond to help with our maintenance requests and is always available to help with our facilities concerns. She provides wonderful customer service and is always one to help with our request. Thank you Karol."</i> Henry Hua
<b>Pasillas, Karol Administrative Services</b>	<i>"Karol is very helpful with budget related questions and training new staff how to use our financial software."</i> Dr. Ricky Shabazz
<b>Perez, Marie Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i> Carmen Rodriguez
<b>Preston, Tammy Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i> Carmen Rodriguez
<b>Ramirez, Georgina EOPS Department</b>	<i>"I have enjoyed working with you in providing above and beyond and in addition services to our students. I look forward to an amazing spring semester. I appreciate you. Let's continue the positive teamwork."</i> Carmen Rodriguez
<b>Ramsey, Daniele STEM Counselor</b>	<i>"Ms. Ramsey is amazing! She helps as much as she can and as many people as she can. She makes sure everyone gets the help that they need. She truly cares about her student, and is very passionate about her job. Thanks for all you do."</i> Laralynn Pantan, Student
<b>Rivera-Reza, Rosemary CalWORKs</b>	<i>"Thank you for your professionalism and dedication."</i> Shalita Tillman

<b>Rodriguez, Judy Health Science</b>	<i>"Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated."</i>	Dr. Haragewen Kinde
<b>Rodriguez, Maria Del Carmen EOPS/CARE</b>	<i>"I would like to congratulate Carmen on her work with Valley Bound and assisting with the transition of Valley Bound to FYE as she transitions into her new role as the fulltime Director of EOPS."</i>	Dr. Ricky Shabazz
<b>Rodriguez, Carmen EOPS</b>	<i>"For helping with the transition of Valley Bound"</i>	Dr. Ricky Shabazz
<b>Romo, Sylvia Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Scudder, Baybie Financial Aid</b>	<i>"Ms. Scudder has helped me so much in SBVC. She is someone who is always willing to help and is very patient with students who need help but are lost. She guides each student with enthusiasm and makes sure they get helped. Thank you!"</i>	Laralynn Pantan, Student
<b>Scudder, Baybie Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i>	Carmen Rodriguez
<b>Silva, Steven Admissions &amp; Records</b>	<i>"Thank you for your patience as we continue to work through the new features of our requisites. What you do for our students is immeasurable and I appreciate your hard work!"</i>	Corrina Baber
<b>Silva, Steve Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i>	Carmen Rodriguez
<b>Smith, Mary Outreach</b>	<i>"Helping to enroll 32 students to attend the A2MEND conference."</i>	Dr. Ricky Shabazz
<b>Smith, Dr. James Research, Planning &amp; Institutional Effectiveness</b>	<i>"James is so responsive and helpful. It is amazing - My requests come on such short notice and are often arcane. He is thoughtful, thorough and always courteous."</i>	Alisa Sparkia Moore
<b>Smith, Mary First Year Experience/Outreach</b>	<i>"Mary has been instrumental supporting the development of the FYE program and the Outreach efforts for Valley College."</i>	Johnny J. Conley
<b>Solorzano, Catherine DSP&amp;S</b>	<i>"Team Player!! Last minute interpreting coverage is greatly appreciated!"</i>	Laurie Sullivan

<b>Soto, Margaret Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i> Carmen Rodriguez
<b>Trejo, Samuel Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i> Carmen Rodriguez
<b>Trujillo, Maria Financial Aid</b>	<i>"For assisting with the scholarship program. Thank you for all of your hard work and dedication to our students."</i> Dr. Ricky Shabazz
<b>Trujillo, Maria Financial Aid</b>	<i>"I would like to say thank you for always helping me when I have questions. You always take time to answer my questions/concerns and I really appreciate the service and your professionalism. Thank you."</i> Carmen Rodriguez
<b>Tymchek, Linda Arts and Humanities</b>	<i>"Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated."</i> Dr. Haragewen Kinde
<b>Ulloa, Julie Admissions &amp; Records</b>	<i>"Thank you for your patience as we continue to work through the new features of our requisites. What you do for our students is immeasurable and I appreciate your hard work. You rock!"</i> Corrina Baber
<b>Ulloa, Julia Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i> Carmen Rodriguez
<b>Valenzuela, Patricia CalWORKS</b>	<i>"Thank you for your professionalism and dedication."</i> Shalita Tillman
<b>Villa, Raquel Admissions &amp; Records</b>	<i>"From Valley-Bound to EOPS lists you have gone above and beyond to help me make sure our students are registered and have paid all their fees. I have greatly appreciated all of you because you welcome me to your department."</i> Carmen Rodriguez
<b>Williams, Clyde Outreach</b>	<i>"For helping to create the plan to assist FYE with recruiting students at our feeder high schools. Clyde has been key in assisting in the training of the new Interim Director of FYE. We could have not done it without him!"</i> Dr. Ricky Shabazz
<b>Wingson, Carol Bookstore</b>	<i>"The bookstore staff has always gone above and beyond for me and my student's needs. It has been a great working relationship. I want you to know that you are appreciated and look forward to spring semester. Thank you"</i> Carmen Rodriguez

**Yarbrough, Kay Dee**  
**Office of Instruction**

*“Commendation for your dedication and remarkable team work during the Spring 2015 Part-Time Faculty Orientation day. Your contribution to the positive environment experienced by all participants is greatly appreciated.”*

Dr. Haragewen Kinde

---